FreeWave announces a NEW Extended warranty program that helps you leverage your network investment while ensuring the highest level of reliable connectivity & computing.

Our program now offers extended warranties for the ZumLink Radios, ZumIQ Edge computing devices, and the FGR3 serial devices.

SPECIAL NOVEMBER PROMOTION:
Between November 1-30, 2019, any product order placed in 2019 for the following radio models are eligible for a warranty extension.

Contact your authorized reseller for more details

Ordering Process

Extended Warranty SKU:
- EWP0401YR (1 YEAR) Serial Numbers must accompany the order if the radios have been purchased prior.
- EWP0402YR (2 YEARS) Serial Numbers must accompany the order if the radios have been purchased prior.

New radio purchase:
- Effective 11/1/19 and going forward this will be the FreeWave Extended Warranty Program on select models
- Extended warranty SKU must be on a separate line item from the radio SKU when placing an order
- If the quantity assigned to the extended warranty SKU is less than the total radio quantity, only the extended warranty quantity will apply to the other radio units.

Past radio purchases:
- To do this, a new PO must be generated and show either the EWP0401YR or EWP0402YR SKU with a selected quantity
- The new PO must also include the following information: Radio serial numbers, past purchase order number, and specify which radios need warranty extensions applied to them

Purchase orders must be sent to orders@freewave.com.

*FreeWave reserves the right to modify or terminate this program upon notice.*